

Telephony and VoIP Systems



Standard telephones in the workplace are quickly being replaced by telephony—computer hardware and software systems that function as phones but provide additional services such as Internet calling, mobile communication, faxing, voicemail and video conferencing.

At TeamLogic IT we offer a host of telephony services to keep your business connected at all times.

The future of telephony lies with VoIP (Voice over Internet Protocol), which allows you to use the Internet to make and receive calls. Although most consumer VoIP services use the public Internet, many small businesses are using VoIP on private networks, which provide stronger security and service quality. By using an IP-based phone system on your small business VoIP network, you'll keep your data and voice secure and be able to access all the information you need, whenever you need it.

BENEFITS OF VOIP

Here are just some of the many benefits of VoIP:

- One phone number can ring simultaneously on multiple devices, helping employees stay connected to each other and to customers
- Web and video conferencing features help reduce travel and training costs
- A VoIP system can reduce phone charges and can easily grow as your business grows
- VoIP allows for a single network for voice and data
- VoIP enables you to access your phone system's features anywhere there's a broadband connection whether at home, client offices, airports or hotels.

TELEPHONY AND VOIP ASSESSMENT

At TeamLogic IT our telephony services begin with a network assessment, which includes the following:

- **Verifying** that your network can support necessary VoIP protocols
- **Ensuring that** your network infrastructure is architecturally compatible with VoIP traffic
- **Checking** your installed WAN technologies for compatibility
- **Investigating** any technical difficulties such as delay or jitter that can impede toll-quality voice.

TELEPHONY AND VOIP DESIGN AND INSTALLATION

At TeamLogic IT we can design a solution that meets your needs today and in the future. Many of the systems we offer support integrated voice, data, video and wireless communication while integrating with existing desktop applications such as calendar, email, and customer relationship management programs. Secure access to remote workers and branch offices provides the security needed to give employees access to the company networks and important data while protecting against viruses and other threats.

Call us today to learn more about the best telephony solutions for your business.