

Navigating Cybersecurity Challenges in the Insurance Sector

In the wake of a severe cybersecurity breach, a mid-sized insurance services firm faced significant operational disruptions and exposure of sensitive client data, prompting a critical need for effective intervention.

When the breach occurred, the firm's internal IT team struggled to manage the situation. They encountered unauthorized access to vital systems, leading to extensive downtime and severe impacts on client services. Lacking the necessary expertise for a thorough root cause analysis, the team recognized a pressing need not only to restore their network infrastructure but also to understand how the breach happened to prevent future incidents. Historically, the firm had relied on basic cybersecurity tools, which proved inadequate in the face of this challenge.

Security Strengthened. Workflow Elevated. Risks Eliminated.

To address these issues, the firm sought help from a specialized cybersecurity partner—TeamLogic IT. The team assigned implemented a comprehensive penetration testing solution that targeted both immediate recovery and long-term security enhancement. This involved rigorous external and internal testing to uncover vulnerabilities across all facets of their network. By simulating real-world attack scenarios, the assessments provided insights into potential threats.

TeamLogic IT offered prioritized remediation guidance, focusing on the most critical

vulnerabilities first. The team also supported network hardening and established secure configurations, delivering clear reports that helped the firm's leadership understand the findings and requisite actions.

The results were impressive. Within just 60 days, all critical vulnerabilities were fully remediated, and client services were restored with secure access. TeamLogic IT managed to reduce the firm's external attack surface by 60%, which was achieved through smart asset decommissioning and necessary system updates. This proactive approach not only eliminated various internal risks but also significantly improved their incident detection and response capabilities.

Client feedback was overwhelmingly positive. Leadership expressed their gratitude for TeamLogic IT's swift and effective response, as well as for the clarity of recommendations. The internal IT team left the project more confident and equipped to manage future threats. By collaborating with TeamLogic IT the company shifted their security mindset from reactive to proactive, proving the value of ongoing testing and advisory services.

Move forward with **The Color of Confidence**[®].