

Legal Firm's Relocation Leads to Technology Overhaul

In the middle of a complex office relocation, a law firm found itself paralyzed by outdated infrastructure, unmanaged network hardware, fragmented security systems and an MSP that failed to meet critical milestones.

The firm's infrastructure was holding them back—outdated networking hardware, serious security vulnerabilities, and no centralized CCTV system left their operations exposed. Their access control system was limited to basic push-button locks, providing no control, user tracking, or remote management. To make matters worse, their existing managed service provider (MSP) was failing to meet deadlines and could not offer scalable, forward-thinking solutions. The firm required a seamless transition with zero downtime, but had no strategic IT roadmap or confidence in their current support.

Future-ready Infrastructure Delivered Without Disruption

TeamLogic IT stepped in with a clear, phased plan to overhaul their IT environment and manage the relocation with precision and efficiency. Working methodically, our team installed a Next-Gen firewall, managed 48-port switching, and deployed Wi-Fi 6 access points to ensure fast, uninterrupted connectivity across the new office. Technicians consolidated fragmented CCTV platforms into a single unified interface, upgraded analog access controls to a remote-enabled, auditable keyless system, and mounted smart TVs, printers and

digital signage with tailored configurations that matched their workflow. Crucially, every piece of equipment was pre-staged and tested off-site. When it came time for deployment, systems were installed, transitioned and verified with zero loss of access or productivity. TeamLogic IT hardened the network through VLAN segmentation and firmware updates and trained internal staff on best practices for both physical and network security.

The result was a flawless transition that avoided disruption entirely. Legal operations continued without a second of downtime, with site-to-site VPN and file-sharing infrastructure enabling real-time collaboration across locations. Enhanced physical security, smarter in-office communication and a stable, scalable network laid the foundation for future growth. Impressed by the transparency, responsiveness, and precision TeamLogic IT brought to each project milestone, the client made a decisive move: terminating their previous MSP and signing a long-term managed IT and security agreement with TeamLogic IT. Today, we are not just their IT provider—we are their trusted technology partner.

Move forward with **The Color of Confidence®**.